# DOCUMENT RESUME

ED 342 898 CE 060 421

AUTHOR Maher, Elizabeth

TITLE Computer Literacy: Staff Training. Final Report.
INSTITUTION TIU Adult Education and Job Training Center,

Lewistown, PA.

SPONS AGENCY Pennsylvania State Dept. of Education, Harrisburg.

Div. of Adult Basic and Literacy Education

Programs.

PUB DATE 30 Jun 91 CONTRACT 99-1003

NOTE 74p.; A list of software by subject in the appendix

will not reproduce clearly due to light print.

PUB TYPE Reports - Descriptive (141)

EDRS PRICE MF01/PC03 Plus Postage.

DESCRIPTORS Adult Basic Education; Adult Literacy; Adult

Programs; \*Computer Literacy; Computer Software

Evaluation; \*Computer Uses in Education; \*Curriculum Development; \*Inservice Teacher Education; \*Literacy

Education; Outcomes of Education; Program Effectiveness; Program Implementation; \*Staff

Development

IDENTIFIERS 353 Project

#### ABSTRACT

A computer-literacy staff training program was designed to provide adult basic education (ABE) instructors and staff with basic computer skills. A curriculum using both Apple IIe computers and IBM personal computers was developed and software obtained. Eight instructors and nine administrative staff members of local literacy programs completed 10 hours or more of computer literacy training during the year-long program. After basic skills instruction, the program continued to assist each instructor in developing the skills necessary to evaluate educational software packages for inclusion in their curriculum. Additionally, the program sought to help instructors and staff use class management and reporting software as well as word processing, spreadsheet, and database software to improve efficiency in completion of administrative tasks involved in reporting on programs. Ongoing evaluation of the program showed that it had accomplished its objectives. (An appendix contains the following: a list of the software and equipment used; curriculum outline; software evaluation form and evaluation checklist; glossary; and illustrated instructions for using disks, the keyboard, and the disk drives.) (KC)

Reproductions supplied by EDRS are the best that can be made

\* from the original document. \*

\*\*\*\*\*\*\*\*\*\*\*\*\*

\*\*\*\*\*\*\*\*\*\*\*

4 7



# Computer Literacy: Staff Training

Final Report

by

Elizabeth Maher, Instructor

Carol Molek, Project Director 1990-1991

June 30, 1991

TIU Adult Education and Job Training Center 1020 BelleVernon Avenue Lewistown, PA 17044 (717) 248-4942

U.S. DEPARTMENT OF EDUCATION
Office of Educational Research and Improvement
EDUCATIONAL RESOURCES INFORMATION
CENTER (ERIC)

This document has been reproduced as received from the person or organization originating it.

(\* Minor changes have been made to improve reproduction quality

 Points of view or opinions stated in this document do not necessarily represent official OERI position or policy "PERMISSION TO REPRODUCE THIS MATERIAL HAS BEEN GRANTED BY

99-1003 - \$4,600

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)."

The activity which is the subject of this report was supported in whole (or in part) by the U.S. Department of Education. However, the opinions expressed herein do not necessarily reflect the position or policy of the U.S. Department of Education or the Pennsylvania Department of Education, and no official endorsement by these agencies should be inferred.

BEST COPY AVAILABLE

# Contents

	Page
Abstract	3
ntroduction	4
Statement of Problem	9
Goals and Objectives	9
Procedures	10
Results	13
Evaluation	16
Dissemination	18
Conclusions/Recommendations	19
Bibliography	21
Appoint	. 22



# **Abstract**

Title: Computer Literacy: Staff Training

Director: Carol Molek

Address: TIU Adult Education and Job Training Center

1020 Belle Vernon Avenue

Lewistown, PA 17044 Phone Number: (717) 248-4942

Federal Funding: \$4.600

Duration of Project: From: 7/1/90 To: 6/30/91

Number of Months: 12

Objectives:

- To develop a computer literacy curriculum for use with local Adult Education staff members reflecting basic skills instruction and the use of technology to improve work efficiency.

- To implement the above curriculum with approximately ten staff members

# Description:

The "Computer Literacy: Staff Training" program was designed to provide ABE instructors with basic computer skills. Following basic skills instruction, the program continued to assist each instructor to develop the skills necessary to evaluate educational software packages for inclusion in their curriculum. Additionally the program sought to help instructors and staff utilize class management and reporting software as well as word processing, spreadsheet, and database software to improve efficiency in completion of administrative tasks involved in reporting on programs.

Target Audience:

The group benefitting most from this program were ABE instructors and support staff who now use computer technology to assist in ABE instruction and program management.

# **Product:**

A final report including the success of the program and a fully developed computer literacy course outline detailing m 'erials and software has been produced.

# Method of Evaluation

A positive evaluation is based on:

- compilation of materials list and procurement of ABE appropriate software
- devalopment of computer literacy curriculum
- training of approximately 10 ABE staff members
- production of a fully developed course outline, materials and software listing, and final report



# Computer Literacy: Staff Training Introduction

"Computer Literacy: Staff Training: program addressed 1991 state priority J.3 - grant to support a Teacher Training Project under Section 353 of the Adult Education Amendments of 1988(P.L. 100-297). The proposal addressed a need to provide local adult education staff members with computer literacy instruction so that staff members could use computer technology in the classroom as an instructional tool and could also improve their own work efficiency in administrative record keeping and reporting tasks.

Our Adult Education and Job Training Center staff has access to a number of computer software packages and various computer equipment which can be used in various ways to instruct, motivate or provide remediation to our ABE students. Though the equipment had been available for approximately a year, it was not in use. Our staff often remarked that they believed the computer could be used as a wonderful motivational and instructional tool for many students, but they had no experience using computers and could not take advantage of the equipment and programs available. Additionally, their lack of experience and skills prevented their



4

exploration of other ways in which the computer could be used in the educational process. Access to the equipment and interest from the staff led to the development of this project.

Throughout the 1990-91 year, Adult Education and Job Training
Center Staff learned to use computers in the educational process. The
time frame for project activities follows:

- July, August 1990 Research and development of curriculum. Software procurement. Set up of computer facilities.
- September 1990 small group instruction of staff in basic computer literacy skills.
- October, November, December 1990, Individual staff instruction including the use of specific computer software, software evaluation methods and techniques for implementing computer technology into ABE curriculum.
- January thru May 1991 Specialized instructional computer support for staff as skills in utilizing computer technology were gained.

  June 1991 Evaluation of project. Final report.

The project director was Carol Molek. Ms. Molek coordinates



programs at the TIU Adult Education and Job Training Center. Her seven years experience coordinating adult programs have made her aware of the need to train staff in the use of computer technology and take every advantage possible to improve ABE instruction. Ms. Molek directed the project, supervised the other personnel involved, was responsible for maintaining the planned time frame, participated in the computer training, and reported to and communicated with the Department.

Elizabeth Maher served as the curriculum developer, instructor and technical support person for the project. Ms. Maher has eleven years experience in the use of microcomputers and four years experience training adult users in microcomputer literacy in the workplace. Most recently she had instructed SPOC/ABE student in the Center's Pre-Vocational Clerical Skills course.

Additionally, Ms. Maher relied heavily on the enthusiasm and experience of the Center's staff especially in the areas of integration of computer software into the Center's various ABE curriculum and of program management requirements.

The audience who would benefit most from this program are ABE instructors and program administrative personnel. The program should assist those instructors who wish to make use of available computer



technology in the ABE environment, beginning with the development of their own computer skills and moving into integration of computers into the classroom and into management areas of their programs.

Permanent copies of this report can be obtained from:

Division of Adult Basic and Literacy Education Programs
Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126-0333

and

AdvancE
Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126-0333

"Computer Literacy: Staff Training" was administered by the

Tuscarora Intermediate Unit No. 11. The TIU is a local education agency
which provides educational and management services to 11 school
districts and two area vocational technical schools in Fulton,
Huntingdon, Juniata, and Mifflin Counties.

The Intermediate Unit sponsors or oversees all Adult Center programs at the TIU Adult Education and Job Training Center. Center



programs have included 306/321 ABE and GED programs; ACT 143

Program; the GED Alumni Association; various JTPA Programs; Carl

Perkins project for single parents and homemakers and eighteen

310/353 special projects.

"Pre-Vocational Clerical Skills" was based at the TIU Adult
Education and Job Training Center at the Juniata-Mifflin Area Vocational
Technical School in Lewistown, Mifflin County. The Adult Center is the
home of a wide variety of adult educational programs meeting the needs
of adults in Juniata and Mifflin counties. February '91 marked the Adult
Center's 7th year of successful operation.



# Program Design

# Problem Statement

"Computer Literacy: Staff Training" program was designed to provide local adult education staff members with specific computer skills necessary to allow them to use computer technology effectively in their work. Our local ABE staff members needed to acquire a familiarity with microcomputers, and understanding of educational software and skills to evaluate educational software for inclusion in their curriculum. In addition, staff members needed to learn how microcomputers could be used to improve their own efficiency in administrative record keeping and reporting tasks.

Our local staff has access to a number of computer software packages, Apple IIe and IBM compatible equipment which can be used to supplement traditional ABE curriculum. The administrative staff acquired three Macintosh computers on which word processing, spreadsheet and database software can be utilized for record keeping for various programs. Computer use was limited before this project. A small number of staff made occasional us of the computer equipment to run an individual



educational package or produce certificates or banners
Goals and Objectives

To meet the need to train our staff to use available computer equipment and software, the following objectives were developed.

- -Develop a computer literacy curriculum which will
  - -provide basic computer literacy
  - -train instructors to use and evaluate educational software
  - -train instructors and administrative staff to use word processing, spreadsheet, and database software to improve efficiency in administrative tasks
- Implement the curriculum with approximately ten staff members

# Procedures Employed

Phase one of the project involved designing a curriculum which would meet the needs of the staff. Recognizing that each staff member had different needs and uses for the computer, the instruction was divided into two parts.

The first part of the curriculum was designed to instruct all staff members on basic computer literacy skills beginning with small group classes on Apple IIe computers and then on IBM compatible equipment (See



equipment components, microcomputer operation, basic keyboarding, computer vocabulary, and general procedure of microcomputer operation including an introduction to the disk operating system. This part of the curriculum also addressed software evaluation. The basic considerations for software evaluation were presented to the instructional staif (see appendix).

The second part of the curriculum was designed to provide instruction individualized for each staff member. Each staff person decided in consultation with the instructor which software and equipment would be most beneficial to her work and arranged for individual hour long tutorial sessions. The program allowed for fifteen hours of individual instruction.

In general, individual instruction for clerical staff members was given on the Macintosh computer on Word processing, spreadsheet, and database use to complete correspondence, maintain attendance records, schedule van transportation, record GED test scores and progress and other similar tasks. Instructional staff members were given ins on specific software packages for the Apple IIe and IBM compatible



equipment that could be integrated into AEE curriculum, using teacher management systems that are part of the software and additional word processing, spreadsheet and database used to track and record progress throughout a program.



#### Results

Objective #1

-Develop a computer literacy curriculum which will

-provide basic computer literacy

administrative tasks

-train instructors to use and evaluate educational software

-train instructors and administrative staff to use word processing, spreadsheet, and database software to improve efficiency in

This objective was met successfully by August 15, 1990. The appendix includes and outline of the computer literacy curriculum covered during small group instruction.

Research was conducted on available software evaluation instruments and an adaptation of a software evaluation form was used during instruction and distributed to instructional staff.

Additionally, a software listing of educational programs was compiled and produced. The listing includes subject area and grade level and is available to the instructional staff.

See Appendix for copies of above mentioned documents.



### Results

Objective #2

-Implement the curriculum with approximately ten staff members

This objective was met with many positive results. Eight instructors and nine administrative staff members completed ten hours of computer literacy training by September 30, 1991. The clerical staff began scheduling individual sessions in October of 1990. Of the nine administrative staff members, five received at least 15 hours of individual instruction, and in some cases considerably more than 15 hours.

The remaining four administrative staff members received less than 15 hours of individual instructions. There were primarily two reasons. First, access to computer equipment was limited for individuals whose job tasks were not specifically suited to computer technology. Second, scheduling time for instruction was a problem for some very busy administrative staff members. Each member of the administrative staff did, however, receive some instructional hours on specific job related tasks.

Scheduling individual time for instructional staff proved as nearly



impossible as scheduling time for busy administrative staff. The instructional staff spends most of their time in class, in preparation, and in follow-up record keeping. By the end of December, 1990, many of the instructional staff had not yet scheduled an individual session. The Interim Special Demonstration Project Report reflected this problem. Instructors were contacted and a schedule of individual instruction time was proposed. However, even when scheduled, individual sessions were often cancelled due to a lack of time. The program of instruction was adjusted to assist instructors to meet their teaching goals as well as develop computer literacy skills which would allow integration of software in the classroom curriculum.

The program adjustment involved contacting each instructor individually and planning specific lab sessions for the instructor's class. The classroom instructor and the class were given instruction on the use of a pre-selected educational software program. The software was preselected by the computer literacy instructor, Elizabeth Maher, after consultation with the classroom instructor. This allowed software to be integrated into the curriculum and helped instructors develop computer skills simultaneously.

This adjustment was successful and resulted in increased computer



lab use, curriculum integration, and computer skills development.

# Evaluation

Evaluation of the project was an ongoing process. Measurement of success was based on:

(a.) Procurement and listing of software representing general types used in ABE instruction; and familiarization with tasks for both instruction and program administration which could be accomplished with the aid of computer technology.

Both were accomplished during curriculum development.

(b.) Development of computer literacy curriculum incorporating information gained from familiarization of tasks necessary for both instruction and program administration, information researched on educational software appropriate for ABE instruction, and information researched on software evaluation.

See appendix for curriculum outline.

(c.) Enlisting approximately 10 staff members to participate in computer literacy instruction.

To date, seventeen staff members have completed the initial ten



hours of computer literacy instruction. Ten of these staff members have completed an excess of 15 hours of individual instruction. Computer instruction has been successfully integrated into various ABE programs including GED reading and math, SPOC lifeskills, Single Parent/Homemaker and Job Search Programs, as well as others. Instructional staff members have taken additional initiative to learn to use word processing, spreadsheet and desktop publishing software to complete administrative tasks.

The administrative staff now uses computers almost exclusively for correspondence, attendance, transportation scheduling, timekeeping, mailing lists, to name a few. The staff has been working on developing a client database form which to draw statistical data about the Center's programs.

(d.) A final report stating the plan and implementation of each phase of the program including a fully developed course outline, materials and software listing to be disseminated by TIU, AdvancE and PDE (see Appendix).

By meeting our objectives with such positive results, we feel that this project was very successful.



# Dissemination

This project will be available for dissemination through:

Division of Adult Basic & Literacy Education Programs Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333

and

AdvancE
Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126-0333

Specific questions should be directed to:

Carol Molek
Adult Education and Job Training Center
1020 BelleVernon Avenue
Lewistown, PA 17044
(717) 248-4942



# Conclusions/Recommendations

Our "Computer Literacy: Staff Training" project provided needed training for both instructional and administrative staff. The program of instruction was flexible enough and individualized as much as was necessary to achieve success. It is important to note that while basic skills instruction of a new technique or tool can be approached in a classroom setting, often, the way in which each of us as an individual uses a tool varies greatly. When the final goal of a project such as this is to realize the application of the technique or tool, it becomes necessary to approach instruction on an individual application basis.

In a large part, the continued enthusiasm and support of the staff made this project very successful. We believe we have created an environment in which computer technology is seen as another valuable tool that can help us in our work and one in which each staff member uses technology to complement his or her teaching style.

Recommendations for the future for ourselves and others include continuing to explore new ways to use computer technology in the classroom to assist the learner and effective ways to utilize the computer to assist in administrative tasks. For example, the staff is



currently exploring ways to develop a client database which will provide needed demographic and statistical information. Several instructors are planning to include computer literacy at the beginning of their programs so that the students can use the available software more effectively. Attendance record keeping is now computerized and ways are being explored to report year end statistics from the data now computerized. Production of a Center newsletter is in the planning stages and brochure and program copy is expected to be generated on the computer. The staff continues to use and improve their new computer skills.



# **Bibliography**

Bear, John Computer Wimp, Ten Speed Press: 1983

Christie, Linda Gail and Jess W. Curry, Jr. <u>The ABC's of Microcomputers: A Computer Literacy Primer</u>, Prentice Hall: 1983

Crowell, Caleb E., Computer Literacy, Educational Design, Inc.: 1985

Doll, Carol A., <u>Evaluating Educational Software</u>: American Library Association: 1987

Shelly, Gary B., et al., <u>Learning to Use WORDPERFECT 5.0/5.1</u>, <u>Lotus 1-2-3</u> and dBASE III Plus, Boyd & Fraser Publishing Company: 1990.



# **APPENDIX**



# Materials Used

# Software:

Apple Presents the Apple IIe, Apple
Apple Presents the Inside Story, Apple
Appleworks
Microsoft DOS
The Factory, Sunburst
The Oregon Trail, MECC
Careful Math, Calibre Software
Where In the World is Carmen San Diego?, Broderbund
Those Amazing Reading Machines, MECC

# Equipment: Apple IIe IBM compatible 20 blank 5.25" diskettes



# Curriculum Outline

# A. INTRODUCTION TO COMPUTERS

- 1. Define the computer & discuss the 4 basic operations Input, processing, output & storage
  - a. Computer a definition

an electronic device, operating under the control of instructions stored in its own memory unit, that accepts input of data, processes data arithmetically and logically, produces output from the processing and stores the results for future use.

- b. All computers perform basically the same four operations

  Put diagram on board
  - 1. Input operations data is entered
  - 2. Arithmetic operations +, -, \*, /
  - 3. Output operations make information generated available for use.
  - 4. Storage Operations store data for future use
- 2. Define data and Information
  - a. Data is raw facts or numbers and words for processing in a predetermined manner on a computer to produce information.
  - b. Information is defined as data that has been processed into a form that has meaning and is useful. Example telephone book
- 3. Components of a computer
  - a. Input devices
    - 1. keyboard have students examine keyboards
      - a. alpha keys like typewriter
      - b. numeric keypad or pod
      - c. cursor control keys
        - 1. define cursor
        - 2. cursor movement
      - d. shift, insert, delete, tab, backspace



Page 24

- e. escape key
- 2. Mouse
- 3. Laser scanner (grocery store example)
- 4. light pen

# Have students run Apple Presents Apple IIe

- b. processor unit contains (open a computer to examine inside)
  1. CPU
  - a. ALU
    - b. control unit
    - c. small amount of short term memory
  - 2. Main Memory
    - a. bits, bytes
    - b. ROM RAM
    - c. chip, microprocessors
- c. output devices
  - 1. Printers
    - a. impact printers distribute sample output
      - 1. dot matrix
        - a. 50-300 characters/sec
        - b. letter quality or NLQ
      - 2. daisy wheel print/letter quality
    - b. non-impact printers
      - 1. ink jet
        - a. sprays drops of ink
        - b. 150-270 characters/sec
      - 2. laser printers distribute sample output
        - a. beam of laser light focused on photoconductor that attracts toner that is then fused onto the paper
        - b. can print varying type styles
        - c. 6-8 pages of text per minute.
      - 3. Plotters draw with pens, graphics
  - 2. Computer Screens
    - a. different names
      - 1. monitor
      - 2. VDT video display terminal



- 3. CRT cathode ray tube
- b. two general types
  - 1. monochrome, green/amber/white on black
  - 2. color 256-256000 colors
- c. graphics display
- 3. Other output devices
  - a. speakers -sound, music
  - b. LCD liquid crystal display example watches laptop computers
- d. Auxillary Storage used to store instructions and data when not needed in main memory.
  - 1. Diskettes or disks distribute handout
    - a. storage capacity depends on
      - 1. # of sides used ss/ds
      - 2. # of tracks on the diskette or bpi single, double, high density depends on the drive
      - 3. recording density of the bits on a track
        - a. formatting, initiated by dos, established by the drive
        - b. diskette handling and write protect notch
  - 2. Hard disk rigid metal platter coated with metal oxide allowing date to be magnetically recorded
    - a. most cannot be removed from the drive
    - b. spin at 3600 rpm
    - c. storage capacities range from 5 million to over 100 million characters on fixed disks for micro computers
- 4. computer software controls the computer's input, processing, output, and storage operations
  - a. application software allows the user to perform a function on the computer like word processing, math review, Pac Man game
  - b. system software programs/ instruction used to start up



the computer, load, execute, store, retrieve files, or perform a series of utility functions, like formatting a diskette

Have students run Apple Presents the Inside Story Have students run MECC Educational Software

# **B. INTRODUCTION TO TYPES OF SOFTWARE**

Review two types of software

1. system software - Have students boot DOS on IBM compatible and run through Intro to DOS exercises. Review disk formatting. Have students format a blank disk.

# 2. Applications software

- a. For Administrative tasks: have students boot Apple.vorks.
  Run a demonstration on word processing, spreadsheet and
  database with student interaction. Define terms.
  - 1. Word processing use a previously saved letter file to demo common WP functions; cursor movement, word wrap around, delete, copy, move, find, replace, spell
  - 2. Spreadsheet use file to demo common functions; cursor movement, column, row, cell indicator, formulas, functions
  - 3. Database use file to demo common functions; discuss field record, data types, sorting, record selection, and reporting
- b. Educational software exploration
  - 1. Hands on review of types of educational software
    - a. Drill and Practice have students boot "Those Amazing Reading Machines"
    - b. Tutorial have students boot "Careful Math" discuss teacher management options, DOS shell
    - c. Problem solving have students boot "The Factory" explain logic skills being developed
    - d. Games have students boot "Where in the USA is Carmen San Diego?" discuss educational value in game.



Page 27

2. Review software evaluation form (see outline next page)



# PRESENTATION

Microcomputer software programs should be

- A. Accurate and error free
- B. Up to date or current
- C. Unbiased and free of stereotypes
- D. Presented on the computer screen in a nonconfusing manner
- E. Compatible with texts and other materials



#### Indications of Educational Quality

# A. Production Concerns

- 1. Authors have background or training in education
- 2. Program was pretested and revised
- Possible to identify program goal(s) and objectives
- 4. Enhances, supports, and supplements school objectives

# B. Presentation of Information

- Material organized in small, well-sequenced units
- 2. Information or skill presented more than once
- 3. Builds from the familiar to the new or unknown
- 4. Required user response matches the program objectives

### C. Suitable for intended Audience

- Program requirements match the developmental and/or intellectual level of target audience
- Prerequisite skills match both the program and the target audience
- 3. Reading level of program and program instructions appropriate for the target audience
- 4. Type of response required consistent with the skills of target audience
- Computer screen adapted for young users, where appropriate
- Neither content nor documentation is offensive to students
- 7. Type and amount of anticipated use is compatible with the program



#### A. Printed Documentation

- Includes clear, complete directions on operation of the program
- 2. Is presented in logical order
- 3. Uses good organizational aids
- 4. Discusses program features, advantages, and limitations
- 5. Contains instructions on access to and use of protected areas of the software
- Denies students access to confidential information

# B. Documentation in the Program

- Possible to use the program only by following directions which appear on computer screen
- 2. Clear, concise, and easy to follow
- Experienced users can bypass lengthy beginners' instructions

# C. Support Materials

- Educationally sound and truly supplementary, not mere duplication of the program content
- 2. Follow-up activities are appropriate
- Program and accompanying materials are self-contained



#### USER INTERACTION

- A Operating Interaction
  - 1. Student controls pace of the program
  - Student can control direction of program, when appropriate
  - 3. Frequent opportunities for student interaction
  - 4. Function assigned to a particular key is consistent throughout program
  - Type of student response matches desired type of learning
  - 6. Students can correct their mistakes
- B. Program Response to Correct Answers
  - 1. Acknowledges and/or rewards correct answers
  - Young children need immediate feedback; older ones will work for delayed reward
  - Variety in responses to correct answers is desirable
- C. Content Errors
  - 1. Appropriate responses to mistakes:
    - a. Give student second chance to respond
    - b. Repeat part of program to reteach information needed by student for correct answer
    - Compare student's wrong answer to correct one so he or she can identify own error
  - 2. Foor responses to mistakes:
    - a. Identify answer as wrong and continue to next problem or section
    - b. Display insulting or derogatory message
    - c. Audible response to wrong answers
    - d. Flashy, elaborate response to wrong answers
- D. Format Errors (e.g., Typing or Spelling Errors)
  - 1. Should not be handled in same manner as content errors
  - 2. Some options are available:
    - a. Prompt the student if answer does not match one of predetermined selections
    - b. Accept minor misspellings if most of the letters match
  - 3. When incorrect command is used, program should:
    - a. Wait for appropriate command
    - b. Prompt student by displaying available choices of correct commands



#### UTILIZATION OF STRENGTHS

Ways to Exploit the Microcomputer's Data Handling Capabilities

- A. In the Programming:
  - 1. Uses branching instead of linear programming
  - 2. Is more than just a computerized workbook
  - 3. Gives immediate feedback
  - 4. Problems presented in random order
- B. On the Screen
  - 1. Screen not crowded or cluttered
  - 2. Graphics emphasize or highlight Key points
  - 3. Color an integral part of instruction
  - 4. Effective shading for use with noncolor monitor
- C. Sound Capability
  - 1. Sound is used to
    - a. Teach music
    - b. Give oral directions
    - c. Enhance presentation
    - d. Reward correct answers
  - 2. Sound can easily be turned off



#### INSTRUCTIONAL MANAGEMENT

# Instructional Management Section

- A. Records Student Scores
  - 1. Saves final scores for a number of students
  - 2. Identifies specific types of problems which give students difficulty
  - 3. Differentiates between correct answers on first tries and correct answers on subsequent tries
- B. Other Management Functions
  - Uses student performance to determine portion of program to be presented
  - 2. Gives initial diagnosis of student's ability
  - 3. Capable of printing out its information
- C. Must Be Easy to Use
- D. Security Procedures Protect Its Information



# A. Drill and Practice Programs

- Content compatible with earlier classroom instruction
- 2. Repetitious
- 3. Interactive
- 4. Exercises presented in random order
- 5. User controls pace of program
- 6. Progressive levels of difficulty
- 7. Use branching techniques of programming
- Reward correct answers; good technique for handling wrong answers

#### B. Tutorial Programs

- 1. Assume some of the task of instruction
- 2. Information presented in logical sequence
- 3. Use branching techniques of programming
- 4. Exercises presented in random order
- 5. Frequent assessment of student performance
- Reward correct answers; good technique for handling wrong answers

#### C. Problem-solving Programs

- Student uses previously acquired knowledge to "discover" solution
- 2. Student input influences the presented situation
- 3. Reaction shown for each user action
- 4. Promote understanding of algorithmic methods
- 5. Contain relevant details
- 6. Respond to wide variety of student responses

# D. Games

- 1. Objectives match instructional objectives
- 2. Varying levels of difficulty available
- Results depend on user input, not on chance alone
- User can stop and resume play later, without penalty
- 5. Fun to play



#### E. Simulations

- 1. Objectives match instructional objectives
- Varying and progressive levels of difficulty available
- 3. User responses determine results of program
- 4. User can stop and resume play later, without penalty
- 5. Programs are interesting
- 6. Include all essential elements of real situation
- 7. Interrelationships among elements are accurate
- 8. Sophistication level of program matches sophistication level of anticipated users

#### F. Shell Programs

- Simple, uncomplicated procedure for changing content
- 2. Accept letters and numbers
- 3. May require two disk drives
- 4. Format is appropriate for intended audience



#### EVALUATION PROCEDURES

- A. Identify Needs to Be Met by Software
- B. Sources of Titles
  - 1. Professional literature of education, library and information science, and computer science
  - 2. Publishers' catalogs
  - 3. Professional meetings and conventions
  - 4. Professional colleagues
- C. Obtaining Material for Preview
  - 1. Request preview copy from dealer or publisher
    - a. Use letterhead stationery or approved purchase order
    - b. State that school won't approve purchase without preview
    - c. Guarantee that no copy will be made
  - 2. Use program at microcomputer software center
  - 3. Use program at exhibit at professional meeting
  - 4. Sales representative can bring copies
  - 5. Users' clubs may have copies
- D. Examining Program
  - Run Program first, using only information on the screen
    - a. To become familiar with program in general
    - b. to identify obvious flaws
  - 2. Experiment with and test the program
    - a. Give creative responses
    - b. Give slow and/or incorrect answers
    - c. Check for branching and random order in presentation of exercises
  - 3. Evaluate instructional management section
  - Evaluate printed documentation and support materials
  - Watch a student use the program
- E. Additional Procedures for Multidisk Sets
  - 1. Identify where series begins and ends
  - 2. Determine amount of overlap between disks
- F. Use Checklists to Guide and Record Evaluation



#### BALANCING CONCERNS

- A. Reasons for NOT Furchasing/Using
  - 1. Won't be used
  - 2. Won't work with available microcomputer equipment
  - 3. Mistakes in program
- B. Problems Which May Be Serious Enough to Refuse Purchase/Usa:
  - 1. Denial of backup copy
  - 2. Time needed to run the program
  - 3. How program responds to wrong answers
  - 4. Inability to turn off sound
  - 5. Frice and predicted use
  - 6. Vendor support
  - 7. More weaknesses than strengths
- C. Final Decision Is a Judgment Call and Should Be Based on Professiona' Expertise



#### EVALUATION CHECKLIST

When you receive an educational microcomputer software program to I. evaluate or preview, supply the following information as accurately and completely as possible. A. Frogram Title:\_\_\_\_\_ Series title(if applicable:\_\_\_\_\_ Local Vendor: Cost:\_\_\_\_\_ Copyright Date:\_\_\_\_ B. Hardware specifications and compatibility: Make/model microcomputer:\_\_\_\_\_ Memory required: Program language:\_\_\_\_\_ Required peripherals: \_\_\_\_\_ second disk drive \_\_\_\_\_ color monitor \_\_\_\_\_ graphics capabilities \_\_\_\_ printer \_\_\_\_\_ game paddles \_\_\_\_ other(specify): \_\_\_\_ Input device: \_\_\_\_\_ floppy disk \_\_\_\_\_ cassette \_\_\_\_\_ cartridge C. Subject/curriculum area:\_\_\_\_\_

Age/grade level:\_\_\_\_\_



for purchase, answer the following questions.		
	Yes	No
1. Will this program run on my model of microcomputer?		
2. Does my microcomputer have enough memory capacity to run this program?	<del></del>	
3. Do I already have all the necessary extras to make this program run (e.g., second disk drive, printer, game paddles, color monitor, input device)?		
4. Is a backup copy of this program readily available?		

When considering a piece of instructional microcomputer software

A negative response to any of the above should cause the reviewer or reviewers to seriously consider NOT purchasing the program.

5. Are there mistakes in this program?

6. Will good vendor support be available after the program is purchased?

(This includes spelling, grammatical, content, and/or programming errors.)



II.

III. Now run the program on the microcomputer and respond to the following statements. Try to run the program normally, without any deliberate mistakes. Then see how it responds to errors. While working with the program, indicate how much you agree with the following statements. Skip those statements which do not apply to the program being evaluated.

			STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
Α.	F're	esentation of Content				
	i .	Program content is accurate.				
	2.	Frogram is unbiased and of stereotyping	free ——	·	-	
	3.	Information is presented on computer screen in nonconfusing manner.	<u> </u>			
	4.	Frogram is compatible with texts and other materials.	<del></del>			
в.	Edu	ucational Quality				
	1.	Possible to identify progoal(s) and objectives	ogram ———		***************************************	particular and the second seco
	2.	Frogram enhances, suppor and supplements school objectives.	rts, 			·
	з.	Material organized in sm well-sequenced units.	all,			
	4.	Information or skill premore than once.	esented ———		<del></del>	
	5.	Builds from familiar to or unknown.	the new			
	6.	Required user response management of learning.		i 	<del></del>	
	7.	Required response matche of target audience.	es skills			
	8.	Reading level of programinstructions match target audience.		2		



В.	Educational Quality (continued) STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
	<ol> <li>9. Frerequisite skills match both program and target audience.</li> </ol>		olinada Danifellikrajaka	
	10. Neither content nor documentation is offensive or condescending to users.	n ———		
	<pre>11. Program is suitable for type     and amount of anticipated     use.</pre>			
	12. Intended user can work with program independently.	***************************************	<del></del>	<del></del>
c.	Documentation and Support Materials			
	<ol> <li>Manual well constructed and understandable.</li> </ol>			
	<ol> <li>Manual discusses advantages disadvantages, and unique features of program.</li> </ol>		<del></del>	
	3. Manual gives clear directions on access to and use of instructional management portions of program.			
	4. Program can be used by following only directions which appear on computer screen.			
	5. On-screen instructions are clear, concise, and easy to follow.			
	6. Experienced users can bypass on-screen beginners' instructions.			
	<ol> <li>Support materials do more than duplicate program content.</li> </ol>			
	8. Support materials are educationally sound.			
	9. Program and accompanying materials are self-contained.			
RIC	43	}		

			STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
p.	Fr	er Interaction With ogram and Operating ceraction				
	1.	User controls pace of prand, where appropriate, direction.			-	
	2.	Frequent opportunities fuser interaction.	or 			
	з.	Function assigned partic key is consistent throug program.		ena. 11.11		
	4.	User can correct mistake while entering information.	s 	•		
RESPONSE	то	CORRECT ANSWERS				
	5.	Frogram acknowledges and rewards correct answers	/or 			
	6.	Variety in rewards for correct answers				
RESPONSE	TO	CONTENT ERRORS				
	7.	Program gives users secondance and/or repeats per part of program.				
	8.	Frogram does not simply indicate answer is wrong and then continues.				
	9.	Program does not respond wrong answers with insulor derogatory messages.				
1	o.	Program does not use fla elaborate response to wr answers	• •			
1	1.	No audible response to wanswers	rong			Security Strange Principles
RESFONSE	то	FORMAT ERRORS				
1	2.	Frogram prompts user whe incorrect command is given				
1	3.	Program prompts user whe answer does not match re format or given list		<u></u>		
ERIC.	4.	Program accepts minor mi where appropriate.	sspellin	gs, 		

E.		ilization of crocomputer Strengths	STRONGLY AGREE	AGREE	DISAGKSE	STRONGLY DISAGREE
	1.	Program branches; i.e., questions or informalion	user resp 1.	oonse dete	ermines subs	sequent
	2.	Program is more than comworkbook.	nputerized	1		
	з.	Program gives immediate feedback.	-	Marketon and analysis,	<b>6</b>	<b>-14</b> - <b>-1</b> - <b></b>
	4.	Froblems presented in random order.		***************************************		
	5.	Screen display well desi and uncluttered.	gned			Constituting and the special s
	6.	Graphics are distinct, u and well designed.	inderstand ———	able,		
	7.	Graphics highlight or emdy points.	phasize			
	٤.	Color or shading is used	effectiv	ely.		
	9.	Sound is used appropriat reward correct answer, e instruction, give direct	nhance	, to		
1	٥.	It is easy to turn off s	ound.	<del></del>		



### F. Instructional Management

		STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
1.	Frogram records responsindividual users.	es of			
2.	Frogram can store score more than one user.	s of	And the second s		
3.	Program differentiates second, third try, ect.		ight answ	ers on firs	t,
4.	Program identifies type a student difficulty.	(s) of pr	oblems th	at gives	
5.	Program gives initial d strengths and weaknesse		of studen	t 	
6.	Instructional managemen to use.	t section	is easy		
7.	Possible for teacher or program to users.	libraria	n to tail	or ——	
8.	Possible to print out i management section.	nformatio	n in inst	ructional	
9.	Instructional managemen to protect its informat		has proc	edures	



IV.	In addition to the general statements is Section III, there are considerations which pertain to specific format. Respond to statements in the following categories appropriate to the program being evaluated. Skip sections or statements which do not apply.
	STRONGLY STRONGLY AGREE AGREE DISAGREE DISAGREE
Α.	Drill and Fractice Frograms
	1. Frogram is repetitious.
	2. Program has progressive levels of difficulty.
В.	Tutorial Programs
	1. Assume some of the task of instruction.
	2. Frequently assess user performance
c.	Froblem-solving Frograms
	1. User input influences situation presented
	2. Program reacts to each user action
	3. Frogram contains all relevant details.
	4. Program responds to wide variety of user actions
D.	Games/Simulations
	1. Frogram has varying and progressive levels of difficulty
	2. User responses, not chance alone, determine results of program
	3. User can stop and return to program later without penalty
	4. Games are fun to
	5. Simulations include all essential elements of real situation and interrelationships among these elements are accurate.



### IV. (continued)

						STRONGL'	<b>(</b>		STRONGLY
Ε.	She	ell Fr	ograms			AGREE	AGREE	DISAGREE	DISAGREE
	1.			simp	le pr	rocedure	for chan	ging	
		conte	ent.				<del></del>	<del></del>	**************************************
	2.	_		epts	both	letters	and		
		unwpe	ers.						



V. The next step is to obtain an overall rating for the program being evaluated. To do this, count the total number of statements you strongly agree with, the number you agree with, the number you disagree with, and the number you strongly disagree with; and fill in the blanks below.

STRONGLY STRONGLY AGREE DISAGREE DISAGREE

The sum of the numbers in the first two blanks (strongly agree and agree) is the total number of criteria on which the program was marked favorably or on which it performed well. The sum of the last two numbers (disagree and strongly disagree) indicates the total number of evaluative criteria where the program does not perform well. These two figures summarize your reaction to the program and represent the number of its strengths (strongly agree and agree) and the number of its weaknesses (disagree and strongly disagree).

The numbers which result fro this method should not be used as absolute guidelines. Instead, they provide a quick summary of your reaction and can help you come to a final decision. It is possible for a useful program to have a few more weaknesses than strengths, and you may wish to use or purchase such a program. It is also possible for a program to have a few more strengths than weaknesses, but the identified weaknesses may be more important than the strengths. In this case, the decision may be not to purchase or use the program.

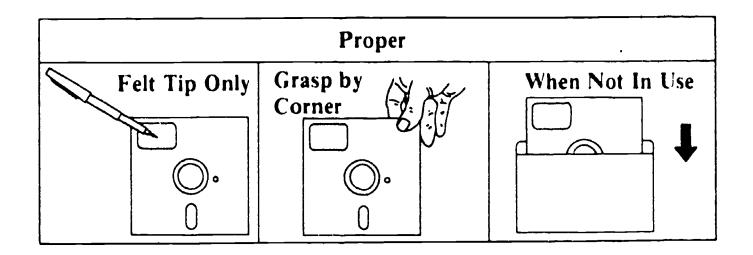


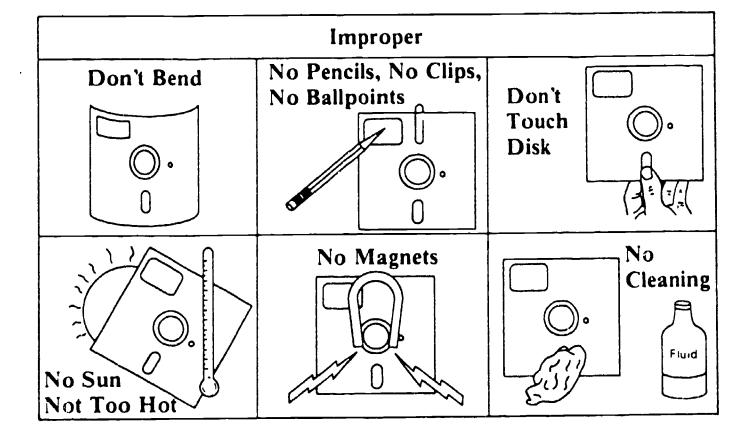
VI.	nse Ac	est step is to make a final decision. Remember that no um is perfect. Then, based on the information gathered, our professional judgment to determine whether or not to dend this program.
		1. I recommend this program for purchase or use.
		<ol><li>I recommend this program with reservations or stipulations. (Please Specify.)</li></ol>
		3. I oo not recommend this program for either purchase or use.
		PROGRAM TITLE:
		EVALUATOR'S NAME:
		DATE .



# **Handling Diskettes**

The figures below show some proper and improper ways of handling your diskettes. Proper handling greatly reduces the possibility of damage.







#### KEYMORDS - "\_OSSARY

ALT - Specialized key on either side of the space bar that works in combination with other keys to perform special functions.

ASCII - Standard code for representing character as binary numbers. American Standard Code for Information Interchange. Includes printable characters and control characters.

BACKSPACE - Key in the upper top row of the keyboard which deletes one character at a time to the left.

BACKUP COPY - Another copy of the data that can be used if the original copy is lost or damaged. Some programs backup automatically. This is part of good housekeeping.

Start up the computer. The term comes from bootstrap with the idea that the computer had to "pull itself up by the bootstraps" by loading a small program into it that enables it to load larger programs.

BYTES - The amount of memory space needed to store one character, which is normally 8 bits.

CAPS LOCK - Key to the left middle of the keyboard which locks:
on capitals. It will not lock on the characters above the numbers at the top of the keyboard.

CHARACTER - Any symbol that can be stored and processed by a computer. These are letters, numbers and other symbols.

CONTROL - Special key on the lower left and right side of your keyboard which , when pressed with another key, gives that key a new meaning.

COPY - To copy information to a new location, leaving the original information unchanged.

CPU - Central Processing Unit is the part of the computer where arithmetic and logic operations are performed and instructions decoded and processed.

CURSOR - A blinking underline, rectanglé or other symbol that marks your place on the screen; it usually marks the place where whatever you type will appear.

DEFAULT - An assumption that the computer(program) makes as its best guess about what you want to do, unless you tell it to do otherwise. (Margins, tabs, page



length, etc. are set at default).

DELETE - A special key on the left of the keyboard which deletes the character on which the cursor is setting.

DIRECTORY - The divisions of the hard disk which the operator sets up to divide the various programs and information into manageable units.

DISK - SEE FLOPPY DISK.

Disk Operating System. In IBM compatibles this is usually MS-DOS (MicroSoft DOS) or PC-DOS (Personal Computer DOS). This is necessary for the computer to interpret and run programs. Both of these systems are very similar.

DRIVE - Disk drive, a device which enables the computer to read and write data on disks. SEE HARD DRIVE.

ENTER - Sometimes called the return key. Located on the middle right hand side of the keyboard. This is the key to press to tell the computer that you want it to accept what you have typed. In word processing it is not pressed at the end of each line if the paragraph is continuing. Word wrap will wrap the words to the next line automatically.

ESCAPE - Special key on the upper left hand side of the keyboard. Often used to back out of a part of a program, can also be used with other keys to create special functions.

A collection of information which is stored on the disk in such a way that you can read it or write to it. Each file has a name (limited to eight characters) followed by a 3 letter extension. The file must be retrieved using this filename.

FLOPPY DISK - A flexible plastic disk covered with a magnetic coating on which information is stored by the computer and can be retrieved from it. The common size has been 5 1/4 inches. The disk is covered with a paper cover which is referred to as the jacket. They should be stored in paper envelopes when not in use. They are easily damaged.

FUNCTION KEYS- Programmable function keys which can do specialized functions according to the way they are programed in a particular software program. They range from F1 to F10 or F12. They can be found on the far left of the keyboard or across the top.



HORD COPY - A printout of the output of the computer.

HARD DISK - Large aluminum disks built inside the computer which can hold much larger amounts of information. Can not be removed. They hold from 10 megabytes of data up to 100 M or more.

HARDWARE - All the physical elements of the computer, such as the integrated circuits, wires and terminals.

K(KILOBYTES) - K is the symbol for the unit used to measure the size of the computers memory. It represents 1024 bytes (2<sup>10</sup>). Computers commonly have memories from 128K to 640K. (This refers to RAM memory only.) Additional memory can now be increased by extended or enhanced memory boards to greatly increase their capabilities.

KEYBOARD - The input device which looks very much like a typewriter keyboard. This is how you will put information into the program (type documents), and respond to questions from the program.

MEG(MEGABYTES)-Stands for 1,048,576 bytes of memory  $(2^{20})$ . 1 meg can store approximately 1 million characters.

MUNU - List of choices that appears on screen while executing a particular program. Options can be chosen and the program is much more "user friendly" with helpful menus.

MERGE - To put two files together. Frequently this is done when merging an address list with a letter for a mass mailing.

MICRO DISK - Can also be called a microfloppy disk. These are 3 1/2 inch disks encased in a hard plastic shell. Although smaller than the 5 1/4 floppies, they are designed in such a way that they hold twice the amount of information. They are sturdier than the larger floppies because of the hard cover. A special size drive is needed to use them.

MODEM - A device that encodes data for transmission over telephone lines. You must have a modem in order to communicate by phone with another computer.

MONITOR - A device that looks like a TV screen. It simply accepts video signals and displays them. It does no computing.

PASSWORD - A secret word or name that is required to retrieve a file or log on to a computer system. This adds

security to information which is confidential.

PERIPHERAL - Devices (hardware) which are connected to the computer itself. Examples are external drives, modems, printer, mouse.

The connection between the computer and another device. These can be parallel or serial ports. They are usually called LPT1, COM1, COM2, etc.

POWER SWITCH - The switch which turns the computer on. These are sometimes plugged into a switch device which turns all the devices on at one time.

PROGRAM - A set of instructions for the computer to execute.
Word Perfect 5.0 is a word processing program.

PROMPT - A symbol which appears on the computer screen which signals the user that the computer is ready to accept information. This will vary with the drive that you are in. The prompt could be A:\>; C:\> or D:\> or any other drive that is available on your computer.

Random Access Memory, memory which is used to store data. The size of the RAM controls the size of the programs you can use. 640K has been the most that DOS will work with, but extended and expanded memory has been added to increase the capabilities of computers. RAM is lost (erased) when the computer is turned off, so that any work must be saved to disk before the computer is turned off.

REBOOT - To turn the computer off and start again. Sometimes this is done as a WARM BOOT by pressing CONTROL-ALI-DELETE at the same time. Everything that is in RAM memory is lost unless it has been saved to disk.

Read Only Memory. The memory which is permanent, built into the computer. It is read by the machine, but cannot be changed.

SUREEN - The monitor window which is the display area of the computer.

SHIFT - Keys on the lower left and right of the keyboard. This is used to cap characters (as in typing), and used with function keys in Word Perfect will do specialized functions.

SUFTWARE - The programs which are written and sold for the computer what to do. There are all kinds of programs: word processing, data

### COMPUTER KEYWORDS

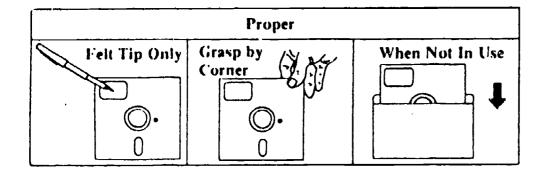
base, spreadsheet, integrated programs, games, programming language, land many other types of programs. They only run on the type of computer for which they were written.





## **Handling Diskettes**

The figures below show some proper and improper ways of handling your diskettes. Proper handling greatly reduces the possibility of damage.



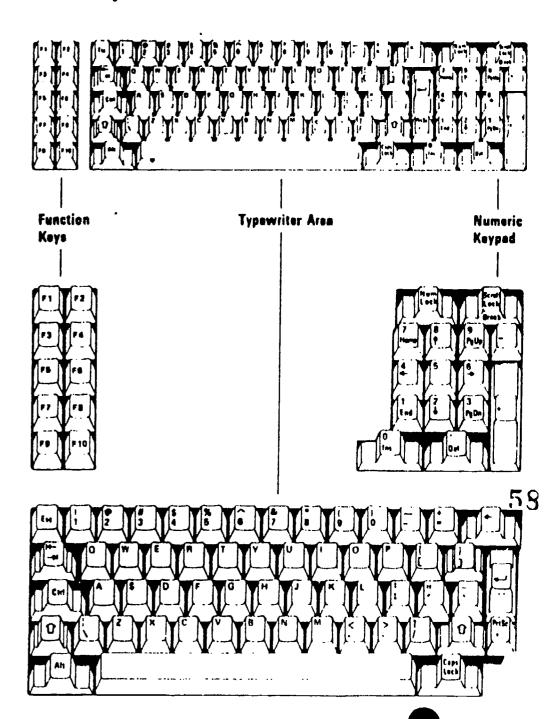
	Improper	
Don't Bend	No Pencils, No Clips, No Ballpoints  O-	Don't Touch Disk
No Sun Not Too Hot	No Magnets	No Cleaning

57



The keyboard consists of three sections: the typewriter area, the function keys, and the numeric keypad.

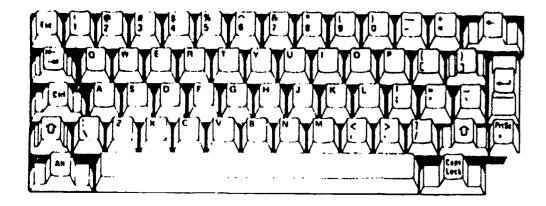
All keys are typematic; that is, they repeat as long as you hold them down.







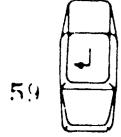
### The Typewriter Area



Key positions in the typewriter area are much like those of a standard typewriter. Some additional keys, however, perform control functions.



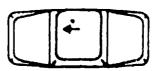
The Caps Lock key, when pressed once, locks the characters A through Z in the uppercase position. To shift to lowercase characters while Cap Lock is on, press the Shift key. Press the Caps Lock key again to release the uppercase mode for characters A through Z.



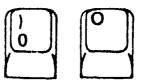
This is the Enter key. Its purpose is defined by the programming language or application you are using. Refer to the appropriate manual for its specific function.



When the Print Screen key is pressed along with the Shift key, a copy of the screen presentation is printed. If the information on the screen is alpha/numeric characters, as in a program listing, a duplicate of the information is printed. If the information is a graphic representation, it can be reproduced only on a printer that supports graphic printing, such as the IBM Graphics Printer.

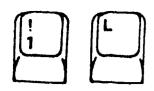


The Backspace key moves the cursor one position to the left. The character to the left of the cursor is erased.

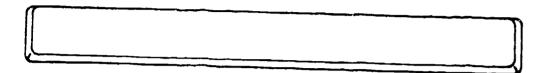


When entering data into your computer, be aware that the number zero  $(\emptyset)$  and the letter O are not interchangeable.

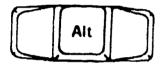




As with the zero and O, the number 1 and the lowercase letter L are not interchangeable.



When pressed, the spacebar moves the cursor to the right. Any character the cursor moves over is replaced with a blank.



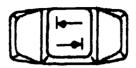
The Alternate key helps you with easy entry of BASIC statement keywords. When you press the Alt key and any alphabetic key A through Z, one of the BASIC keywords is entered. ASCII codes can also be entered by using the Alt key and the numeric keypad. For more information about the Alt key, see the BASIC reference manual.



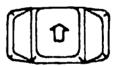
The Control key will perform a variety of functions. These are described in your operating system manual or application program manual.



The functions of the Escape key, also are described in your operating system or application program manual.



The Tab key moves the cursor to the next tab stop. Tab stops are defined in your operating system or application program manual.

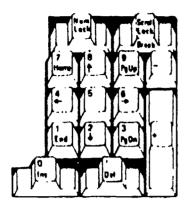


The keyboard has two shift keys, which are in the typewriter area. Pressing either of these changes the keys in the typewriter area to the uppercase mode. When alphabetic keys are pressed, the characters appear as capital letters. When other keys in the typewriter area are pressed, the characters shown on the upper portion of the keys appear.



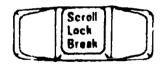


### The Numeric Keypad

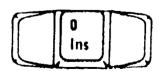




Pressing the Numeric Lock key once places keys through 9 of the numeric keypad in the numeric state. Then when keys Ø through 9 are pressed, numbers appear on the screen. Pressing NumLock again returns keys Ø through 9 to cursor-control keys.



The purpose of the Scroll Lock key is defined in your operating system manual or application program manual.



Pressing the Insert key enables you to add characters in the middle of a line. Press it again and you're back to normal operation.



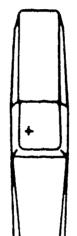
63





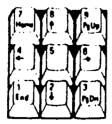
When you press the Delete key, the character at the current cursor position is erased and all characters to the right of the erased character move one position to the left.





When the Plus and Minus keys are pressed, a plus or minus sign appears on the screen.

#### **Cursor Controls**





Cursor Up moves the cursor one line up.



Cursor Down moves the cursor one line down.



Cursor Right moves the cursor one character position to the right.



Cursor Left moves the cursor one character position to the left.



The function of the Home key is defined by your operating system or application program. See the appropriate manual for a description.



End moves the cursor one position to the right of the last character on the line.



Page Up is defined by your operating system or application program. See the appropriate manual for a description.



66

Page Down also is defined by your operating system or application program manual. See the appropriate manual for a description.



## **Function Keys**



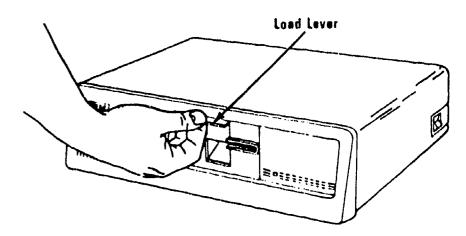
Function keys F1 through F10 are always under program control. See your operating system manual or application program manual.

67

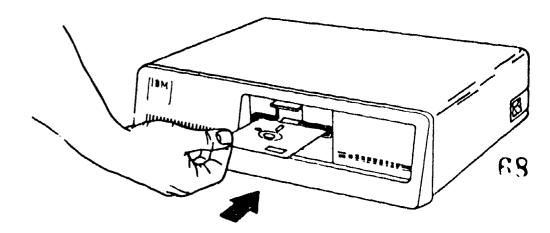
## **Diskette Drive**

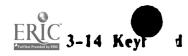
The diskette drive is probably the most often used device in your system, besides the keyboard. It is used to load and store programs and data. For proper operation, follow the procedure below:

#### 1 Raise the load lever.



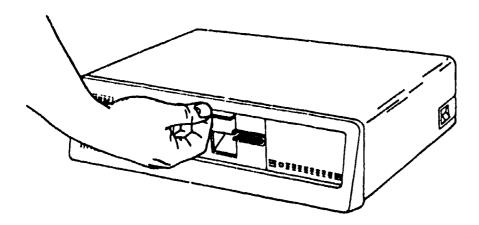
2 Insert the diskette into the drive.







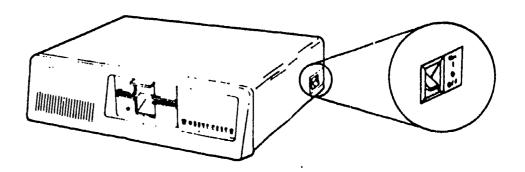
## 3 Lower the load lever.



When the diskette drive is being used by the system, the In-Use light on the front of the drive will be on.

To remove a diskette from the drive, raise the load lever, pull out the diskette, then lower the load lever.

69



To operate the system unit, just set the Power switch to On. You can then send commands to the system through the keyboard; responses from the system will be displayed. If you have a printer attached to your system unit, you may also request a printed copy of almost any data in the system.

#### Monechrome Display

Set the Power control to On.

Power Control

Power-On Indicator

Is the Power-On indicator lit?



File: STEP Report: SOFTWA	RE BY E	UBJEST			Page 6/30/
lubject	Level	7.tle	iig:?	Fublisher	МТурі
	*	Apple II ilgs		#5516	A
	*	Apple igs System Disk 3.1		mppi e	A
		Apple IIgs System Tools		Aprile .	н
		Apple Works Start Up & Program Samp		Hoole	A
		-ppie Worke Weit Frogram Disk			A
		As Easy as 123 MB.C1			I
					A
	*	Imits Math Skills Disk 3 Records		Cambridge	A
		Perfect Forms		•	I
	4	Fredes			Ĥ
	4	Word Perfect 4.1			I
hemistry				MEIC	Ā
D Game	E.	Carmen Sandiego Time	•	Enggenhung	7
O Game	=.	Garmen Sandrego dia		Ericeiburg	A
C D	<b>.</b> .	Parmus Fradition and a		Bhoderbutt	Δ
D Game	=	Mind Recolas  Odell Lake  Bregon Tract  Simbity  The Factory		120	m
V Jane D Come	-	AHAM Federica Mark term		- LLO	A
D Game	5	Fares Tarif		MECC	Ë
D Game		onegon ind. Studia		Troughbord	-
D Care	2 <b>*</b>	Simelay		Sunburst	•
D Game	÷ .	The Mactory		11212 11212	A
u bame	:	W262 U87 (L.)			H -
i Game	:	Boyen Patrol		MITT	
I Came	ς	Super Factor, Letter Volter For Job Syewers		Bundur Et	<b>**</b> ! ∧
ducat, ina	÷ 	Lutter (1.141 für Wül deekere	,	Wintengreen Eoftware	A
90gnaphy	5	Fullty States			Ä
raphic Hris	2++ -		Y	_ ·- ·-	A
captile Acts	<u> </u>	Frintshop		Grayerband	A
haphic Ants	*	Frint Shop Companion/ Regular		Brader Brund Software	A
upilia enta	••	Frint Shop Graphics Library Disk 2		Broder Brund Software	A
maphic Ante	¥	Frint Shop Holida, Edition		Broder Brund Software	A
naphic Atts	*	Frint Shop Special Edition/Regular		Broder Brund Software	A
raphic Arts	•	Frintshop Graphics Library Disk 3		Broder Brund Software	A
nstructions)	ź	Apple presents side A/ Inside stor/			A
nstruct.com	¥	Managing Life Styles Europeal Math.		Sumburet Communication	A
nstructional -	*	Speed Reader II		Davidson	A
astructional -	*	The Perfect Resume Computer Ket		Permax Systems	A
nstructional	¥	The School CO.		Career Development Software	A
e>boarding	4*	Keyboarding Prime:	Y	WECC	Ĥ
eyboarding	ó+*	Type Right	Υ	Barron Enterprises	<del>-</del>
eyboanding	Τ÷	Reytoard Master Games & Drills	Y	MECC	Â
eyboarding	T∗	Reyboard Haster Paragraphs	1	MEDO	r <del>i</del>
		Keyboarding Primer (Teacher)	Υ	MECC	A
ang rage	7 <b>*</b>	Sentences	Y	Micro Power i Light	Α
anguage	7 <b>+</b>	Using Commas		9020	A
anguage	4-12*	World Httack Flus	Y	Darridach	I
angvage	Hii	Spalling Elevator	Y	MECO	Ĥ
anguage		Right of Way		year of a the the or to	4
		Word Munchers	٧/	MECC	Α
anguage ésis		Contract on Author	Υ	C.	A
anguage Ants	3.	Compound It		MECC	A
angoage Ante	-+	Ghammar Eleminer		Davi dech	I
1731838 -711	7+	Grammar Grenilis		Davideon	I I
inguaga mhis		Frepasitions		QUEL .	Ä
ianguaga milika ianguaga Arita		F chouns		QUEU	A
anguage Ante		Functual/ch Review		ave.	'n
anguage Ants	7 <b>.</b>	Word Ivest 71	ij	Davidson	Ĭ
	,	The same and the s	•		-



## BEST COPY AVAILABLE

File: STEP Report: SCFTWA Subject			Mgt?	Piblishar	Page 2 6/30/91 MTypa
Languago Cote	 Δι Ι	Master Epel:	· • • • • • • • • • • • • • • • • • • •	MECC	
Language mike	V.	Word Witands	i,	NETO COLUMN	ñ
randaada Hura	H. :	Word Wizerds Data	1	1	ų
Language Ants			125		
Management	•	Centificate Maker	.=-	Sp. Hyses Taninakana	<del></del>
Management	*	Frint Ehop Graphic Eugender Brade Manager	. 23	ုန်ည်ကို ကြောင်းမှစ်လိုင်း လူ့ဆောင်	F A
	1.3	27 ade Manager		7211 	
lanegement		locals, Letters and Livis			7.
Management	T*	rridas			ਜ
Management Macagement Math Math	Ţ¥	Puzzles & Pasters		(1 to a to	÷
Math	1	Illack warks	1		ri
ila th	;	Early Addition	`.	MEEC	ñ
fath	2	Cinque Matt		MEEC	<del>-</del> .
15.5	2	Money Works	Y	1,500	A
Math	2	Scace Sustraction		<b>\'E</b> CE	4
ath		modit on Logicyan	Υ	Committee on Commi	Ä
1 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	<del>.</del>		•		<del>E</del> .
iath Iath	• `	Early Addition Closus Math Money Works Space Sustraction Addition Logician Addition logician Market Place Maitiplication Puzzles Number Munchers Sustraction Sussian	.,		A.
	•	- HALLEY - LAND - Marketh Control - Albert - Europe Char	•	PEIC	Ä
Math 	3 0	Mana Manaa	,	METO	
1747	ತ -	Number Minaber E			
Math	2.7	SUDINALITUR PULLIES		MECC	Ä
Math		Conquering Whole Numbers		1166	Â
Math	4+	King's Rule		ա ոցբ մար ևջբող ոց	A
Math	4	King's Rule Cuctient Quesi		MECC	A
Math	5	Adventures with Fractions	ì	6.ECC	Ä
6 (4 & 6 ) ( 1 - 2 - 3 )		Fraction Nunchers	(		A
Mark Mark		Fraction Practice Unlimited		MECC	-
Math		Grewgin's Fractions	ſ		Α
Math	5	Math Blaster Mystery	1	Davidson	à
Math	- 5*	Math Shop	· ·	Scholastic	5/3.
		•	÷,	M200	A
Math	<u> </u>	Conquering W	Ϋ́	MECC	Ä
liath	ક	Conquering Decimals *,\	i		A
7'31h	ó	Conquering Decimals +,-	i	received and the second	
Math	6	Conquering Fractions *;/	1	HELL	A
Math	6	Conquering Fractions +;+	Ϋ́	MECO	Ą
Math	<b>ં</b>	Conquering Ratio & Proportion	γ	MECC	A
11 <b>3</b> (7.	É	Decimal Concepts	Y	MECC	Ĥ
Math	ర	Equation Math	Y	MECO	A
Main	ఫ≭	Hathematics Today: Fattern Fuzzle		Hancourt Enace Jovanovich	A
Math	6+	Mathematics Today: Problem Solving		Hancourt Brace Jovanovich	Α
Math	<u>.</u>	Mainemailes Tabaya Sputingst on Gra		Harcourt Brace Jouanovich	Ĥ
Mala Mala	3*	Money Manager	Y	Computer Age Education	Α
1 (2 k).		Problem Solving Strategies	•	Care a	À
			Y	Davidson	A
Math	7+	Algeblaster		- May (Spair - Made	A
lath		Coordinate Math	•		A
Math	. ÷	Mathematics Today: Faite & Fuzzle		Fancourt Brace Jovanovich	
Math	7 <b>*</b>	Mathematics Today: Problem Solving		Hancourt Enace Jovanovich	A
Meth	7+	Mathematics Today: Spotlight on Gra	L.	Hampourt Brace Jovanovich	Ê
Math	٤+	Geometric FreSupposer	Y	Puncunst	A
Math	<b>2</b> +	Geometry Concepts	٧,	Wertung Educational Systems	. <del></del>
Math	5*	Mathematics Today: Pactern Fuzzle		Hancount Brace Jovanovich	A
Math	3.≰	Mathematics Today: Proclem Polying		manocurt Erace Covanguich	<i>F</i> .
		Matrematics Today: Epoclight on 6 a		Handourt Erace Javanovich	H
.ath			•	Tay delf	•
Math		Math Blaster Flus		MECC	
Matr	• •	entrimetic Optities	i		~
Math	¥.	Counting Orlitions 72		TECC Calibre, Inc.	,
Math		Careful l'att	Ÿ	'56	_



BEST COPY AVAILABLE

File: STEP				BEGI GOLL WITHERE	Page 3
Report: SIFTMAR					6/30/91
Sibjett	Level	Title	Mg t ?	Fublisher	MType
	/ / / v	13-2 30-16	·	Milliken	Α
		Word Math	-		ĥ
		Mastering Math Worksheet Generator		Maria Sustana/Filma Charles	
		Speed Reading 1V Tuton		Kyria Bystems/Simon Shuster	
Fersonal EXILLS			•	Educational Nacia Comp.	A
		Test Taking Made Easy		Microsor, iter Education	Ą
Fereinal EXILLE		• •			1
		Typing Tutor 111		Kniya Systems Simon/Shuste	
Farechal Edilla		Transa Tagan (M		Aniya Eystens, Bimon & Schus	
Fersonal Skills		Typing Tutor III		Kriya Systems/Simon & Schas	
Fersonal Skills			Y	Elmon & Elmuster	A
Fersonal Skrila		• •		Kriya Systems/Simon & Schus	A
Froblem Solving				Educational Home Software	1
Froblem Solving	6÷	hind Castle i		Microsomputer Educational A	
Froblem Solving				Microcomputer Educational F	À
Frablem Bolving	ٺ	Miner's Cave		1:200	r:
Froblem Bolwing			Y	MESS	÷
Frotessional	T≉	Module Skills Data			'n
Professional	Τ×	Guick Flast			À
		Student Staries	7	MEDI	н
Foofessional	Ţ€	Study Guide			<b>-</b>
Reading	2	Study Guice  Phonics Prime Time: Vowels I  Phonics Prime Time: Vowels II  Phonics Prime Time: Elends and Dig  Those Amazing Reading Machines I  mounts Peta for Elenyary Living	·, •	MEII	A
Feading	2	Phonics Prime Time: Vowels II	<i>ii</i> 1	MCCC	۲
Fleading .	3	Phonics Prime Time: Elends and Dig		MECI	A
Reading	3	Those Amazing Reading Machines I	Υ	(	A
คีเลอเกดี	4*	How to Read for Elenyday Living	•	Educational motivities, Inc	Ä
Head, 50	4	Suffix Sense	ĭ	MEC	Α
Reading	4	Those Amazing Reading Machines II	¥.	11500	H
Feading	5	Prefix Power	Υ	MECC	A
ñeading	5	Those Amazing Reading Machines III	Ϋ́	MECC	A
Keading	ċ	Those Amazing Reading Machines IV		MECC	Á
Reading		Dilemma		Educational Activities	A
Reading	5-8		Υ.	Sanburst	A
Reading		Reading Realities: Jury Series	Y	Teacher Support Software	A
Reading	k*	<del>-</del>	Y	MECC	A
Reading		Fun From A to 2	Ÿ	MECC	A
Reading	.; X*	Faint With Words		MECC	À
Reading/Writing		Magic State II 80 Ccl.	Ť	Sunburst	A
Ecience	ć	Simple Machines	ï	Educational Home Software	À
Social Studies		Immigrant	Ý	Sunburst	A
Training	*	Apple Works Training Disk	•	Appie	A
Training	¥	Legal Secretary An Effice Cat Simu		Fernande: Payne Webster/ So	
Training	*	Legal Secretary An Office Job Simu		Fernancez Payne Jebster/ So	
Training	*	Resume Writing		Career Development Software	
Training	*	your Tour Of Apple IIGS		Apple	A
Tutor	*	Lotus		TIPP 1.2	I
Various	1*	Basic Skills 1		Public Demain Library	Ā
Various	2*	Basic Skills 2		Public Demain Library	A
Various Various	2* 3*	Basic Skills 3		Futi - Domain Library	A
Various	3× 4∗	Basic Skills 4		Public Domain Library	A
	## 5+	Basic Skills 5		Public Commain Library	A
Various Unnious				Public Domain Library	A
Various	ó* ∵×			Fublic Domain Library	A
Various	7*	Easic Skills T		-	A
Various	8*	Basic Skills 8		Public Commiss Library	A
Various	דּל ×גוּג	Basic Wills F		Fuel of Ismain Lierary MECC	
Writing	4+*	TILLUG WILLIED			r. A
Writing	7+	Appleworks Data Disks		<u> </u>	П



File: STEP	STEP				
Report: SOFTLARE BY SUBJECT					
Subject	Leve	1 Title	Mgt?	Publisher	MType
Writing	 T	Appleworks StartUp & Program Disk		Enconclud	H
Writing Analys		Ghost Whiteh	Y	MECC	A

